### CCSS

#### **Brochure Front Page**



# Welcome to Complete Care Support Services.

## **Providing Better Care and Better Support for your Loved Ones**

CCSS respite care provides special relief to the primary caregivers giving care services to those who are elderly, disabled or dependent on other individuals.

**CCSS** - Senior Care, Respite Care and Advanced Care Needs

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CCSS came into existence to deliver better care and support for those individuals in need of respite. CCSS harbours a team of professionals with rich experience in respite and home care as well as support services. We at CCSS deliver respite care services to the elderly, ill, disabled or psychologically debilitated individuals. CCSS is registered with NDIS TACK work cover to assist, support and help those with disabilities and health issues.

All the staff at CCSS is the expert, professional and can assist individuals looking for respite. Services offered by CCSS are inclusive of, Personal care community access, assistance, home cleaning, home care and other services and respite duties specified in the care plan in accord with the patients or the elderly. Other services at CCSS are inclusive of companionship and association buildup, housekeeping, engagement in daily activities, meal preparation and personal hygiene ad relief responsibilities. We at CCSS ensure a compatible and sustainable match between the staff member (caregiver) and the family member (Client/Patient).



### Choosing CCSS as your Primary in-home Care Provider

We specialise in daily care and support activities for all our respite patients and individuals. We deliver around the clock care

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to help the seniors live independently and well at their home. In accord with independent industry analysis and survey, our client satisfaction rate is at 97%. We cater to all areas in Shepperton, providing the ultimate peace of mind to all our clients. We at CCSS provide 24 Hour services to offer your loved one with the most comfortable support and care through our experienced caregivers. Our Home care services and respite services are the trusted and preferred choice for elder care and respite care professionals all around Australia. Our precise and unique approach to care and support promotes a healthy mind and body. All our services help the clients achieve relief. We deliver engaging yet effective activities precisely designed by experts to keep the ageing minds sharp and active. We take cognitive therapies as our prime construct in achieving relief. All our caregivers are professional, expert and able in their field. All our staff has rich respite care industry experience and are highly trained. CCSS provides all its clients with the opportunity to use the services only as long as you are 100% satisfied.

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CCSS has been involved in providing exceptional care to our clients for years. Our mission is to deliver families with caregivers who are dedicated to enhancing the quality of life by offering trusted in-home care.



It's the primary goal of CCSS to meet all the respite and caregiving needs of our clients in a comforting, caring, safe and effective manner. We deliver exceptional quality respite services and home care so you can be assured that your loved one gets the appropriate and complete attention required. We are providing excellent care and flexibility in all our home care and respite care services by making sure that every patient is taken care of and every client is pleased with

our exceptional services. We offer services that are inclusive of respite care and home care for, the ageing individuals, clients facing multiple disabilities, cerebral palsy, Down syndrome, Alzheimer's, autism, and disability issues.

At CCSS we understand that seniors have distinct and special needs that may be difficult to meet without the assistance of a professional caregiver. So, we at CCSS deliver expert caregivers and expert professionals to take care of your loved ones. Our passion is to provide practiced care and support to the individuals who cannot be there to take care of their loved ones. We completely understand the physical, emotional and sensitive challenges when any ageing individual requires extra support, care and assistance to remain comfortable in his or her

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dwelling. We, at CCSS help, ease the pressure on the family and friends of the patient, senior citizen or someone looking for respite by, providing nutritional and healthy meal preparation, grooming, housekeeping, and last but not the least, an affectionate companionship.

Getting in touch with us is quite simple. Call us at our toll-free helpline and learn more in-depth about the various home-care, respite care and senior citizen care services we are providing. Also, you can email us or employ a local office finder in Shepperton to locate our address. Our friendly, professional and trustworthy staff is always ready to explain our customizable and various services while helping you guide through the different home care options. We have dedicated staff available 24/7 to assist in all your home care and respite care needs.

**Better Care and Better Support from the Comfort of your Homes.** 

